By Regd. Post Courier By hand

Burla

Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2244 (4)

Date: 3/12/24

Present:

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Member),

Sri A.P.Sahu Member(Finance).

1	Case No.	Case No. BRL/902/2024						
		Name & Address	Cons	umer No	Contact No.			
2	Complainant/s	Ajmita Ping At-Beheramal, Po-Kirmira Dist- Jharsuguda Pin-7682220			801-1347	8372826689		
3	Respondent/s	SDO-II(E), JED, TPWODL, Jharsuguda Division J.E.D, TPWODL, Jharsuguda						
4	Date of Application	20.12.2024						
	In the matter of-	1. Agreement/Termination	X	2. Billing I	isputes \vee			
		3. Classification/Reclassification of Consumers	X	4. Contrac Connect	ed Load	nand /	X	
		5. Disconnection / Reconnection of Supply	X	apparat	Installation of Equipment & X apparatus of Consumer Metering X			
5		7. Interruptions	X	8. Meterin				
3		9. New Connection	X		Quality of Supply & GSOP X Shifting of Service Connection X			
		11. Security Deposit / Interest	0	Shifting of Service Connection & equipments				
		13. Transfer of Consumer Ownership	X		Voltage Fluctuations X			
		15. Others (Specify) -X						
6	Section(s) of Electricity Act							
7	OERC Regulation(s) with	1. OERC Distribution (Conditions of Supply) Code,2019 V						
	Clauses	2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004						
		3. OERC Conduct of Business) Regulations,2004						
		4. Odisha Grid Code (OGC) Regulation,2006						
		5. OERC (Terms and Conditions for Determination of Tariff)						
		Regulations,2004						
		6. Others						
8	Date(s) of Hearing	20.12.2024						
9	Date of Order	31/12/24						
10	Order in favour of	Complainant Respondent Others						
11	Details of Compen	sation		NIL				

Place of Camp: ESO Office, Laikera, TPWODL

Appeared

For the Complainant- Ajmita Ping



For the Respondent - SDO(Electrical)-II, JED, Jharsuguda, TPWODL

GRF Case No- BRL/902/2024

Aimita Ping At-Beheramal, Po-Kirmira Dist-Jharsuguda Consumer No-4135-2801-1347

VRS

SDO(Electrical)-II, JED, Jharsuguda, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member) Co-opted Member Grievance Redressal Forum

Copy to: - 768617

(A.K.Satpathy) President

President Grievance Redressal Forum Grievance Redressal Forum TPWODL, Burla - 768017 TPWODL, Burla - 768817

Grievance Kema som

1. Ajmita Ping, At-Beheramal, Po-Kirmira, Dist- Jharsuguda

2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.

Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance, Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDREESAL FORUM TPWODL, BURLA

Qtr.No.SD-6/2, Sourav Vihar, Near NAC College,

Burla-768017, Ph No.0663-2950 GEVANCE REDRESSAL FORUM

Email:-Wesco grf@ Yahoo. in

Complaint No-

1) The name, details address and telephone no/mobile no. of the complainant with consumer no. As amita pink At - Behavioural polkirmira Pin-768220

SC-No-413528011347

2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

- 4) Relief sought for.
- 5) Any interim Relief sought for, pending final decision.
- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.
 - 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Aimita ping Place:signature of the Applicant Though the Date of P/s as per detabase is 17.6.2019 but the actual date of P/s was 1.0.2020 after installation of meter. Date:-